



CASH & CARRY POLICY

Thank you very much for purchasing your new appliance from Black Hills Fireplace & Outdoor (BHF)! We genuinely appreciate your business. Please be aware that due to the nature of our products, systems, and components, our manufacturers require that a qualified person perform the installation of your new appliance. By purchasing your equipment under this policy, you are assuming liability for the proper installation of this equipment.

If you decide to perform the installation of your purchased equipment either on their own, with another installer other than BHF, or if components are not installed correctly, any warranty for parts and/or service may be voided.

BHF or its manufacturers assume no liability if any issues arise after the purchase of this "Cash & Carry" equipment.

BHF will in good faith work with you to manage warranty claims on a case-by-case basis.

You or your installer will be responsible for troubleshooting or working with manufacturer customer service/tech departments to manage any issues that may arise.

If you wish to receive any onsite service from BHF, a Fireplace Care Plan must be purchased separately from www.blackhillswireplace.com. Coverage begins on the day of purchase and acceptance of annual payment accompanied by acknowledgement of all terms of the Fireplace Care Plan Terms and Conditions. The Fireplace Care Plan will not cover full/partial installation or problems/issues caused by incorrect installation.

If a Fireplace Care Plan is not purchased, service will not be eligible for your purchased unit.

Customer Signature

Date